



October 23, 2017

Dear Valued Customer,

In a continuous effort to improve quality and control core freight costs, Bendix is updating its core freight process for Canadian shipments. This update is effective immediately and will streamline the process of providing core return information to the carrier for the purpose of customs document preparation. Bendix does not require customers to complete customs documents for core returns, but the contents of the shipment is required for Bendix to complete the documents to move the freight. The shipment contents must be communicated via the Bendix Core Return Form.

Current Core Return Process (NOT CHANGING):

- Customers go to www.bendixcorefreight.com to register each core shipment that is over 500 lbs. or 100 brake shoes (instructions for registration and shipment entry are also available on this website).
- Receive email notification that the bill of lading is ready for download & carrier has been dispatched.
- Attach a copy of the core return form to the inside and outside of the pallet.

New Step for Canadian Core Returns

- Email a copy of the BOL and the Bendix Core Return Form to CanadaCores@Bendix.com or fax 440-284-6557 along with a cover letter addressed to Elaine Vernon with the number of pages. Failure to complete this step will result in the delayed processing of the core return as freight cannot be moved across the border without proper documentation.

In the past, the carrier would contact customers for this information. The carrier will ***no longer call*** to request this information. The documents sent ahead of time are for customs document preparation only, and not for core return processing.

As of 2/6/17 the address for PREPAID core returns that are less than 500 lbs. is:

Bendix / FastFrate

9701 Hwy 50

Woodbridge, ON L4H 2G4

****The Bendix Core Return Form must be sent with the BOL for PREPAID shipments*

******This PPD address is subject to change and should be validated at*

www.bendixcorefreight.com before each shipment.

Bendix Canadian Core Return Documents

Email: CanadaCores@bendix.com

Fax: 440-284-6557

Please direct any questions to cores@bendix.com or call 440-329-9298.

Sincerely,

The Bendix Core Team