



R.H. SHEPPARD CO., INC. INITIATES A VOLUNTARY SHEPPARD STEERING GEAR RECALL ACTION

HANOVER, Pa. – June 10, 2022 – Safety and customer satisfaction are top priorities at R.H. Sheppard Co., Inc. (Sheppard). The company has identified a potential defect in steering gears manufactured between June 1, 2021, and February 10, 2022. On May 28, 2022, Sheppard advised the National Highway Traffic Safety Administration (NHTSA), which published a voluntary recall under number 22E047.

In our initial defect report, Sheppard advised NHTSA that a small percentage of steering gears were assembled without the required number of internal recirculating balls. A steering gear with fewer than the required number of recirculating balls may bind when loads are applied. In some cases, the balls may align on the same side of the worm shaft and concentrated loads may cause the gear’s internal parts to fracture, resulting in potential loss of vehicle steering.

A potential recall population of 105,271 vehicles will be examined. We believe only a small percentage of those vehicles contains the steering gear in question, and only a small percentage of that subset contains gears with the potential defect.

The Sheppard NHTSA notification published potential bookend dates. Internal Sheppard teams are diligently at work to further refine the bookends and the defect population, along with the inspection method and remedy. An amended NHTSA notification will be issued pending these outcomes.

We remain in close contact with our customers and will continue to provide timely updates as more details become available. Email the Steering Gear Product Action Center at Steering22@rh-sheppard.com.

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